#### DAKOTA COUNTY HEALTH DEPARTMENT

DAKOTA



# **Minority Health Initiative (MHI)**



MHI eligible residents: 12,235



Funds Received FY 2022-2023: \$75,523

## **Strategies & Outcomes**

Based upon language access needs identified in recent assessments, the Dakota County Health Department's Community Health Workers (CHW) offer translation services. In FY 22-23, there were roughly 52 encounters where translation services were used. During these encounters, staff help with a range of questions, including understanding and addressing medical-related bills, completing new Medicaid applications (n=10) and helping with 8 Medicaid redeterminations. Staff networked with community partners offered information about our services in different languages, and attended multi-cultural events across the county. These included: Celebrate Siouxland; NECC events; Welcoming Week; Colorpalooza; and Rock the Center (Siouxland Community Health Center). We also promoted these events on our social media platforms.

## Other work helping all communities thrive

The Spanish-language bilingual CHW on staff continued to build skills to serve our multicultural communities during FY 22-23. They completed the IHA Health Literacy Certificate program and participated in the Public Health Language Access Network (PHLAN) facilitated by the Nebraska Association of Local Health Directors (NALHD). They also completed additional training and education specific to the Medicaid & Medicare application process. These enhanced skills help our CHW assist many minority community members with a wide range of needs.

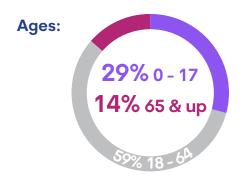
#### Other Demographics:

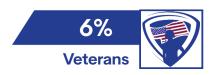
Based on total population: 21,284

## 1 Micropolitan county:









# www.dakotacountyne.org

Theresa Grove | Director | tgrove@dakotacounty.ne.gov



We speak English, Spanish, and Somali!